



SAPPHIRE® SPECTRA

innovating **POINT OF SERVICE** solutions

"After trying three different Point of Sale systems we finally found our perfect fit with Sapphire. Other systems forced us to configure both our menu and our hardware to perform with their platform configuration, and we were consistently faced with costly system crashes. Sapphire works according to our needs and conforms to our growth, running flawlessly day after day."

—Lou Mallane

General Manager,

Louie's Pizza & Italian Restaurant

Sapphire Features (Integrated)

- CUSTOM COLORING AND GRAPHICS
- EMPLOYEE TIMECLOCK AND PAYROLL REPORT
- EMPLOYEE MESSAGING
- PCI COMPLIANT INTEGRATED CREDIT CARD GATEWAY
- INTEGRATED GIFT CARDS
- LOYALTY PROGRAMS
- CUSTOMER CHARGE ACCOUNTS
- CASH SERVICE TERMINAL
- RETAIL TERMINAL
- PIZZA MODULE
- DELIVERY MODULE
- REAL-TIME INVENTORY
- EXTENSIVE REPORTING
- AUTOMATED E-MAIL REPORTS
- REMOTE MANAGEMENT
- REMOTE BACKUPS

Sapphire Spectra is more than just a restaurant POS system, it is a **Point of Service** solution that can reduce overall operating costs and increase the satisfaction level of your customers' experience.

Tired of being told that you are purchasing a Point of Sale system that does everything, and then you find out you have to pay extra for such things as Remote Reporting or find that the system is not PCI Compliant? Maybe you would like the ability to do Inventory or Gift Cards? Well, Sapphire Spectra has become one of the leading **Point of Service** Solutions for everything from fine dining restaurants to single terminal coffee shops or concessions for any size venue because Sapphire is scalable and does not "hide" features. Sapphire includes features such as Loyalty and Gift Card Programs as well as a Delivery Module. Pick your own color schemes along with our help in building menu entries. Sapphire also offers a Retail Module for "mixed" environments that need the ability to do Bar Code Scanning and have a separate retail inventory and costing model.

Spectra has extensive reporting and management capabilities. Information such as **labor scheduling**, **inventory usage** and **menu item popularity** are at the owner's fingertips. In fact, with an Internet connection these reports can be **obtained remotely**, allowing operators to **check status anywhere, any time**. We have even incorporated **auto-generated reports** that are sent to an **e-mail address on a schedule you choose**. Also, Spectra's **real-time inventory tracking** will aid in "Just In Time" ordering from vendors as well as **reduce cost** by identifying waste and/or shrinkage.

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Selected Features

Customer Database – Build customer relationships by accepting loyalty or gift cards or setting up a customer charge account for nearby businesses or vendors. Run a customer rewards program through the Spectra system using the customer database feature that allows call up of customers' prior orders, reward information, etc.

Delivery Module – Directly linked to your customer database, this feature tracks order history, driver statistics, and a delivery rewards program if desired. Sapphire also handles customer charge accounts with the ability to create monthly invoices and statements.

Pizza Module - If your restaurant does pizza, do it the right way with Sapphire's new pizza module. Our pizza module allows you to input pizza recipes that pre-populate when inputting an order. If you need to make changes to the pizza recipe our single-screen ingredient customization makes it a breeze.

Automated Email Reporting– Do you have partners that are interested in the numbers but don't want to connect to the actual system? Do you want daily re-cap reports sent straight to your e-mail? We can do that! Our automated email-reports are set up once and sent on a schedule you determine.

Employee Messaging – Send any employee or manager a message that they will be required to read. No more "sticky" notes or employees saying they missed the message. Manager messages can be used to transfer information or issues to the next shift's manager.

Remote Access – See any aspect of your restaurant anytime, anywhere with Spectra remote management capabilities. All you need is an Internet connection to view all system reports **real-time**, along with being able to manage your restaurant as if you were there.

Activity Log – If you suspect fraud you can track activity to see who is accessing what part of the system.

Integrated Retail Terminal – If you have a retail operation at your restaurant Sapphire's retail terminal is available with **no additional cost**. It can handle unlimited SKUs and barcode scanning.

Inventory Management – Every order runs through the **inventory management system** giving the owner/operator true, real-time inventory information. Spectra's Inventory Management aids in **"Just In Time"** ordering with vendors, helps manage costs and reduce losses.

Employee Management – Spectra tracks employee's hours and wage rates as employees may have multiple jobs and wage rates, and display payroll reports for any time period.

On-Hand Specials – Sapphire will count down any menu item on-the-fly to help your wait staff manage daily specials.

Gift Cards – Use Sapphire's internal gift card feature to offer gift cards to customers at no additional cost. Or if you have multiple sites use one of the available 3rd-party gateways.

Customize colors and graphics – Personalize your own color scheme and front page graphics. Design your seating with colors for easier table assignment.

Many other standard features, too!

"We decided on using Sapphire because of the price point and a set of features that it offers, allowing us to manage our restaurant on-site or remotely, which provides for higher accountability and contributes to a much quicker ROI."

—Steve Ballard

Proprietor

The Sonora Grill

Give Khamu a call today, and let us show you what the **Sapphire Spectra** system can do for your bottom line, or allow us to answer any hardware specification questions.

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Reports Types:

- Category Sales
- Hourly Sales
- Server Sales
- Discounting
- End-of-Day
- Table Turns
- Guest Count Turns
- Menu Item Usage
- Employee Information
- Labor Reports
- Payroll Reports
- Customer Reports

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